PC Instructions for Miller LiveArc Software



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Instructions for Installing LiveArc Software on a PC

Note: The LiveArc software can only be installed on your PC if you have access to an actual Miller LiveArc system. Your PC must also comply with these minimum requirements: Windows 7 or 8, 4GB of RAM, .NET Framework 4.5 installed. Must have at least 1GB of free hard drive space to install, but up to 128GB may be required to transfer data to and from the LiveArc system, depending on the amount of assignment test history stored.

Overview of steps:

- 1) Download the ownership authentication file from your actual LiveArc system onto a USB drive
- 2) Install prerequisites onto your PC
- 3) Download software from the Miller LiveArc website
- 4) Install LiveArc software

Step 1: Download the ownership authentication file from your actual LiveArc system onto a USB drive

On the actual LiveArc system, login as an instructor. Unless it has been changed, the default login is:

- User Name: admin
- Password: admin

Select System Admin

Assignment Selection	S Review. Setup) h Cali	sint bration	Weid Test		Admin, Admin 🚨 🗗	ACTIONS
						Filters Show Hide	System Admin
P	rocess			Joint Type	•	Position	Assignment Mgmt
					_ k _	ChNJ	User Management
GMAW	GMAW-S FCAW-G		Butt Jo	oint Lap Joint	T Joint	Flat Horizontal Vertical Overhead	Dashboard
NAME	PROCESS	JOINT TYPE	WELD TYPE	POSITION	BASE METAL / THICKNESS	HISTORY	
Viewing 1-6 of 18							
1/8T-2F(D)-GMAWS-1	-	<u> </u>	×V	-	S		
	GMAW-S	т	Fillet	Horizontal	1/8 inch		
1/8T-2F(P)-GMAWS-1	-	<u> </u>	×V	-	S		
	GMAW-S	Т	Fillet	Horizontal	1/8 inch		
1/8Lap-2F(D)-GMAWS-1	-	-	×V		S		
	GMAW-S	Lap	Fillet	Horizontal	1/8 inch		
1/8Lap-2F(P)-GMAWS-1	-	-	*V		S		
	GMAW-S	Lap	Fillet	Horizontal	1/8 inch		
1/8Butt-1G(P)-GMAWS-1	-			Ć	S		
	GMAW-S	Butt	Square Groove	Flat	1/8 inch		
3/16T-2F(D)-GMAWS-1	-	_ _	×V		S		
	GMAW-S	т	Fillet	Horizontal	3/16 inch		
			Tour	ch to View More Ass	signments 🔍		and the second sec
							/// Miller

Select Software Updates

Home System Admin	A	nin, Admin 🚢 🗗	ACTIONS
Settings	Check for software updates at www.millerwelds.com/LiveArcSoftware		A Home
Software Updates	2.1		Exit Application
	To install a software update, Install software		C Restart Application
Data Backup & Restoration	download the latest software updates.		Extend Display
Gun Calibration			🖒 Shut Down
Joint Calibration Tool	The LiveArc ^{ass} software available online can be installed on instructor computers ³ . After generating the ownership authentication file on a USB		
Table Calibration	drive, insert the USB drive into the instructor computer and start the LiveArc ²⁴ software to permanently unlock the software 1158 drive		
Camera-to-Arms Linkage Adjustment	on the computer.		1
Clamp Calibration	ar disk. RET for some 4.5 million bigen som kondet for kan borne regioner is bigen for the STORE may be regioner is bigen for the some regioner is biggen for the some reg		
Camera Settings	If you experienced a recent		
Tracking Optimization	debug file for evaluation by Miller technical support.		
Restore System Defaults			1000
	MAC address: 00-0B-AB-71-14-E5 PCB Version: 2 Firmware Version: 21977 Build Ve	rsion: 5596.24473	Miller.

Insert a clean (all existing files/folders removed) USB drive into the LiveArc USB port.



Select "Generate ownership authentication file on USB drive". If a message says "Non-Default USB Drive Selected", select Ok.

Home System Admin	Adrian, Adrian 🚨 🕞	ACTIONS
Settings	Check for software updates at www.millerwelds.com/LiveArcSoftware	
	21	A Home
Software Updates	<u> </u>	Exit Application
	To install a software update,	C Restart Application
Data Backup & Restoration	download the latest software updates.	Extend Display
Gun Calibration		C Shut Down
Joint Calibration Tool	The LiveArc® software available online can be installed on instructor computers ¹ . After generating the ownership authentication file on a USB	
Table Calibration	drive, insert the USB drive into the instructor computer and start the LiveAc ^w software to permanently unlock the software USB drive	
Camera-to-Arms Linkage Adjustment	on the computer. The sequences the study of the sequence of t	
Clamp Calibration	Serve the start for the Start for the start of the start	
Camera Settings	If you experienced a recent software error, download the Save debug file	
Tracking Optimization	by Miler technical support.	
Restore System Defaults		
	MAC address: 00-0B-AB-71-14-E5 PCB Version: 2 Firmware Version: 21977 Build Version: 5596.24473	Miller.

After a few seconds, you should see the message shown below:

nome system Admin		Admin, Admin 🎽 🗗	ACTIONS
Settings	Check for software updates at www.millerwelds.com/LiveArcSoft	tware	A Home
Software Lindates	2.1		Exit Application
	Trianilandaria and a second second		C Restart Application
Data Backup & Restoration	download the latest software version online. Install software updates.		Extend Display
			C Shut Down
Gun Calibration	The LiveArc [™] software available		
Joint Calibration Tool	online can be installed on instructor computers*. After generating the ownership		
Table Calibration	authentication file on a USB drive, inset the USB drive into the instructor computer and start the Live/K* software to		
Camera-to-Arms	permanently unlock the software on the computer.		
Linkage Adjustment	Nin, regularmentis, Windows 7 or 8, 408 of RAM, NET Francework 5 similated Mand Itera 4 also 10.6 of the hand drive		
Clamp Calibration	required to the product data to and show the LineArch products of the amount of ansaycement heal finalizy aboved.		
Camera Settings	If you experienced a recent software error, download the debug file Save debug file		
Tracking Optimization	by Miller technical support.		
Destars Busine Data He			
Restore system Defaults	Ownership authentication file		
	MAC address: 00-0B-AB-75-BD-15	Build Version: 5578.26433	Miller.

<u>Note</u>: This ownership authentication file will expire in 24 hours. The following steps must be completed within that time period. A new ownership authentication file can be created at any time using the same procedure in order to install on additional computers at a later date. There is no limit to the number of computers on which the LiveArc software can be installed as long as a fresh authentication file is generated.

Remove the USB drive from the LiveArc USB port. Insert that USB drive into your computer.

Step 2: Install prerequisites onto your PC

The LiveArc software will not work without the necessary prerequisites properly installed. Consult with your IT department to download and install both of these prerequisites onto your PC. If you get any errors later on in the installation process, come back to this step and reinstall these prerequisites.

- Microsoft SQL Server Compact 4.0:
 - o https://www.microsoft.com/en-us/download/details.aspx?id=17876
- Microsoft .NET Framework 4.5:
 - o <u>https://www.microsoft.com/en-us/download/details.aspx?id=30653</u>

Step 3: Download software from the Miller LiveArc website

Use a web browser (*Google Chrome is recommended*) to download the latest software update file (LiveArc_Software.zip) from this location: <u>http://www.millerwelds.com/LiveArcSoftware</u> (on the website, click on <u>Download Latest Software Update >></u>)

This is a large file and may take a long time to download (up to an hour or even longer) depending on the speed of your internet. After the download completes, if you see any warning messages like this, then select the arrow tab and then select "**Keep**".



Step 4: Install LiveArc software

Ensure the USB drive is plugged into your computer.

Use a file unzipping utility (i.e. WinZip) to unzip and extract the contents of **LiveArc_Software.zip** to the USB drive. The USB drive will then contain 3 items – a **Miller.LiveArc** folder, a **Miller.LiveArc.Update.exe** file, and the **LiveArcUnlocks.key** file.

Double click on the *Miller.LiveArc.Update.exe* file located on the USB drive. (*Note: you cannot run the Miller.LiveArc.Update.exe file directly from the file unzipping program – the zip file MUST be extracted first.*)

Computer	Search Transcend (E:)										
Organize 👻 Share with 🔹	 Burn New folder 					0					
🔆 Favorites	Name	Date modified	Туре	Size							
🧮 Desktop	🎉 Miller.LiveArc	7/30/2015 4:24 PM	File folder								
🐌 Downloads	📥 Miller.LiveArc.Update.exe	6/29/2015 9:55 AM	Application	147 KB							
	LiveArcUnlocks.key	7/31/2015 12:48 PM	KEY File	1 KB							
🔚 Libraries											
Documents											
· Computer											
SDisk (C)											
Transcend (E:)											
Miller.LiveArc											
👊 Network											
2 items											





During installation, do not click anything on this window. Various messages may appear about the installation process. The process may take up to 2 minutes, depending on the speed of your computer.

If the installation is successful, this blue installation window will close and the LiveArc software will automatically start. If the LiveArc software launches properly, move directly to the instructions on the following page.

However, if nothing appears to happen, or a screen appears and then quickly disappears, or you see any error messages, or you cannot get through the remaining steps, then you are likely missing a prerequisite. See step 2 of these instructions and consult with your IT department for assistance. After the necessary prerequisites are installed, you must double click on this "**Miller LiveArc**" shortcut located on your Windows desktop to restart the LiveArc software.



When the LiveArc software starts for the first time, the End User License Agreement must be accepted in order to proceed. To accept it, select **OK**.



You should then see this message that the software has been unlocked. Select **OK**.



The USB drive can now be removed. The LiveArc software has now been successfully installed on your computer.

You must then login as an instructor using:

- User Name: admin
- Password: admin

Home System Admin				Admin, Admin 🚨 🗗	ACTIONS
Settings.		Check for software	updates at www.millerwelds.com/LiveArcSoftware		. Home
			2.2		THOM
Software Updates					Exit Application
Data Backup & Restoration	To install a software update, download the latest software version online.	Install software updates.			C Restart Application
Gun Calibration	If you experienced a recent				
Joint Calibration Tool	software error, download the debug file for evaluation by Miller technical support.	Save debug file			
Table Calibration					
Gamera-to-Arms Linkage Adjustment					
Clamp Calibration					
Carriera Settings					
Tracking Optimization					
Restore System Defaults					
	MAC address: 48-0F-CF-03-2	D-5E		Build Version: 5709.17121	Miller.

In order to exit the LiveArc software, select System Admin and then select Exit Application

After exiting the LiveArc software, you can restart it by double clicking on this "**Miller LiveArc**" shortcut located on your Windows desktop:



Instructions for Loading Data from the LiveArc System onto a PC

To transfer the assignment data, user data, and test history data from the LiveArc system to your computer, go to your LiveArc system. Insert the USB drive into the LiveArc USB port. Login as an instructor. Go to **System Admin**, and then **Data Backup & Restoration.** Select *"Backup"* (1). Find the USB drive in the Windows dialogue box and select it (2). Select *"OK"* (3) and then select *"OK"* to confirm. This will create a backup of all LiveArc data onto the USB drive.



After the backup is completed, select "Eject" and then remove the USB drive from the LiveArc.

Insert the USB drive into your computer. On your computer, go to **System Admin**, and then **Data Backup & Restoration**. Select *"Find Backups"* (1). Select the USB drive (2). Select *"OK"* (3).





Select "Touch to select backup version to restore from" (1). Select the backup (2). Select "Restore selected data" (3).

You will be prompted to confirm – select Ok. After the data restoration has completed, you will then be automatically logged out. All user data, assignment data, and test history will now be available to review/edit with the LiveArc software running on your computer.

To transfer data from your PC to the LiveArc, you must do a Backup from your computer onto a USB drive. Then you must do a Restore from the USB drive to the LiveArc system.

Instructions for Transferring Assignments from a PC to the LiveArc System

If you wish only to transfer assignments back and forth between the LiveArc system and your computer, you can go to **Assignment Mgmt**, then select 1 or more assignments (1). Then select **"Export Selected Assignments"** (2). You will then be prompted to select a location – select the USB drive. This will only export the selected assignments and not any associated test history or user data.

Home	Assignment Management							Admin,	Admin 🚢 🗗	ACTIONS
								Filters	Show Hide	
	Process			Joint '	Type			Position		A Home
-	-									Create New Assignment
N N N N N N N N N N N N N N N N N N N	<u>í</u> 🖉		-		<u> </u>					Change Order
GMAW	GMAW-S FCAW-G		Bu	utt Joint Lap	Joint T Join		Flat Horizo	ontal Vertic	al Overhead	Import
LAST EDITED BY	NAME	PROCESS	JOINT TYPE	WELD TYPE	POSITION	BASE METAL THICKNESS	DATA COMPLETION	HIDDEN/ VISIBLE	OPTIONS	Assignments
Viewing 1-6 of 19										
viewing 1-0 of 13		-	_		late.					
Admin Admin 06/05/15	Custom Assignment			V		3		Visible	Edit Copy	
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		GMAW-S	T	Fillet	Horizontal	1/8 inch				
//// Miller	1/8T-2F(P)-GMAWS-1		_ _	*V		S			Сору	
		GMAW-S	Т	Fillet	Horizontal	1/8 inch				
//// Miller	1/8Lap-2F(D)-GMAWS-1		-	×V		S			Сору	
		GMAW-S	Lap	Fillet	Horizontal	1/8 inch				
Miller.	1/8Lap-2F(P)-GMAWS-1			*V		S			Сору	
		GMAW-S	Lap	Fillet	Horizontal	1/8 inch				
Miller	1/8Butt-1G(P)-GMAWS-1				r	S			Сору	
		GMAW-S	Butt	Square Groove	Flat	1/8 inch				
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A CONTRACTOR					1	-				
	Hide All Miller		Unselect	All	Export S	Selected 2	Delete Selecte	be		/// Miller
	Assignments		Assignme	ants	Assign	ments	Assignments			

To import that assignment onto a LiveArc system, select *"Import Assignments"* (1). You will then be prompted to select the location – select the USB drive.

Home	Assignment Management							Admin, Adn	• 👗 🗗	ACTIONS
								Filters	Show Hide	
	Process			Joint 1	Гуре		P	osition		A Home
	~ ~						× 1-5	1		Create New Assignment
V	Ň V				<u> </u>					Change Order
GMAW	GMAW-S FCAW-G		В	utt Joint Lap	Joint I Joint		Flat Horizo	ntal Vertical	Overhead	Import
LAST EDITED BY	NAME	PROCESS	JOINT TYPE	WELD TYPE	POSITION	BASE META THICKNES	IL / DATA S COMPLETION	HIDDEN/ VISIBLE	OPTIONS	Assignments
Viewing 1-6 of 18										
	1/RT 2E/DL CMAWS 1	-	-	×V	1-2	S			Conv	
Williet.	INTER DISTINGUES	ر GMAW-S	т	Fillet	W Horizontal	1/8 inch			Copy	
	1/8T-2F(P)-GMAWS-1		_ _	*		S			Copy	
		GMAW-S	т	Fillet	Horizontal	1/8 inch				
Miller.	1/8Lap-2F(D)-GMAWS-1		-	×V		S			Сору	
		GMAW-S	Lap	Fillet	Horizontal	1/8 inch				
Miller.	1/8Lap-2F(P)-GMAWS-1		-	×V		S			Сору	
		GMAW-S	Lap	Fillet	Horizontal	1/8 inch				
Miller.	1/8Butt-1G(P)-GMAWS-1		-		C	S			Сору	
		GMAW-S	Butt	Square Groove	Flat	1/8 inch				
Miller.	3/16T-2F(D)-GMAWS-1			×V		S			Сору	
		GMAW-S	т	Fillet	Horizontal	3/16 inch				
				Touch to View Mor	re Assignments	▼				
	Hide All Miller Assignments		Select /	All	Export S	elected ments	Delete Selected			//// Miller
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You will then see a list of all available assignments to import. Select 1 or more (1). Then select *"Import Selected Assignments"* (2). Those imported assignments will then be added to the beginning of your assignments list.

<u>Instructions for Enabling Additional Language Options in LiveArc Software</u> <u>– Windows 7 Computers</u>

Go to Control Panel and select Change keyboards or other input methods.



Select Change keyboards...

🔗 Region	and Lang	juage			×
Formats	Location	Keyboards and Langua	ages	Administrative	
Keybo	oards and	other input languages	;		
loci	nange you	r keyboard or input la	ngua	ge click Change keyboards.	_
				<u>C</u> hange keyboards	
How	do I chan	ge the keyboard layou	it for	the Welcome screen?	
How c	an I install	additional languages	?		
		[OK Cancel Ap	ply

Select Add...

	Language Bar	Advanced Key Settings	
Defau Select fields	ult input language t one of the insta	e Illed input languages to use as	the default for all input
Engl	ish (United State	s) - US	•
Install Selec Use t	ed services t the services thi he Add and Rem English (United S Keyboard US	at you want for each input lang ove buttons to modify this list. States)	guage shown in the list.
			<u>Ad</u> d
			Remove
			Properties
			Move Up
			Move Down

Scroll down to *English (United States)* and expand the selection tree as shown. Click on the check box next to **United States-International**. Select **OK**.

Add Input Language		×
Select the language to add using the checkboxes below	N.	ОК
 English (Singapore) English (South Africa) English (South Africa) English (United Arngdom) English (United Kingdom) English (United States) Keyboard United States-Dvorak United States-Dvorak for left hand United States-Dvorak for right hand United States-International US English Table for IBM Arabic 238_L Show More Other Ink Correction (64Bit Only) 		Cancel Preview
Estenian (Satania)		
		_
Hardese (rarde Islands)		
•	•	

Select OK.

eneral	Language Bar	Advanced Key Settings	
Defau Select	ult input language t one of the insta	e Illed input languages to use as	the default for all input
Engl	ish (United State	s) - US	•
Selec Use t	ed services t the services tha he Add and Rem English (United S Keyboard US United S	at you want for each input lang ove buttons to modify this list. States) tates-International	guage shown in the list.
			Remove
			Properties
			Move Up
			Move Down

Language selection options will now be available on the user login screen.

	English	Español	
0-	LOCIN		
1	Not Registered?	REGISTER HERE	and the second
-	User Name Password		
		LOGIN	
		1	

<u>Instructions for Enabling Additional Language Options in LiveArc Software</u> <u>– Windows 8 Computers</u>

In the bottom left corner of the Windows desktop, double tap the Windows icon.



Select anywhere in the purple background as indicated by the red arrow.



Select the down arrow.



Select the Control Panel option.

A		S	OptiTrack		
Alarms	Internet Explorer	Scan	Default Save Folder	Sticky Notes	Help and Sup
	M	Skype	License Tool	Windows Fax and Scan	🖅 Run
Calculator	Mail	Sound Recorder	Motive	Windows Journal	Task Manager
Calendar	Maps	Sports	Motive Batch Processor	Vindows Media Player	ka 🛃 This PC
Camera	Music	fore Store	OptiTrack License Folder	WordPad	Windows Def
D	N		SDK Folder	XPS Viewer	Windows Easy
Desktop	News	Travel			🔝 Windows Pow
	0		Calculator	Magnifier	
Finance	OneDrive	Video	Character Map	Narrator	
Food & Drink		W	Math Input Panel	On-Screen Keyboard	
	PC settings	Weather	Notepad	Windows Speech Recognition	
Games	People		🧭 Paint	Windows System	
H	Photos		Remote Desktop Connection	Command Prompt	
😔 Health & Fitness			Snipping Tool	Control Panel	
Help+Tips	Reader		Sound Recorder	Default Programs	
	Reading List		Steps Recorder	File Explorer	

Select Language.

🔄 🅘 👻 🕈 📴 🕨 Control Pan	el > All Control Panel Items >		✓ C Search Control	ol Panel 🔎
Adjust your computer's setti	ngs		View by: Sma	ll icons 🔻
P Action Center	Add features to Windows 8.1	administrative Tools	📷 AutoPlay	
Real BitLocker Drive Encryption	Color Management	Credential Manager	Date and Time	
Default Programs	Bevice Manager	Devices and Printers	📮 Display	
S Ease of Access Center	Elo Touchscreen	🍪 Family Safety	Sile History	
🖌 Flash Player (32-bit)	Folder Options	💦 Fonts	🜏 HomeGroup	
R Indexing Options	Intel(R) Graphics and Media	😥 Internet Options	E Keyboard	
🛠 Language	Decation Settings	Mouse	Vetwork and Sharing Center	
Wotification Area Icons	Personalization	Phone and Modem	Power Options	
Programs and Features	P Recovery	Segion	RemoteApp and Desktop Connections	
4 Sound	Speech Recognition	Storage Spaces	🛞 Sync Center	
System	Taskbar and Navigation	Troubleshooting	Se User Accounts	
Mindows Defender	Windows Firewall	Windows Mobility Center	Windows Update	
0 Work Folders				

In the Language window select **Options**.

\$ *		Langua	ge				×	
🛞 ⋺ 🔹 ↑ 🛸 → Control Pa	anel 🕨 All Control Panel It	ems → Language		· C	Search Control Pan	el ,A	D	
Control Panel Home Advanced settings	Change your language preferences Add languages you want to use to this list. The language at the top of your list is your primary language (the one you want to see and use most often).							
formats	Add a language Remo	ove Move up Move down						
	English (United States)	Windows display language: Enabled Keyboard layout: US Date, time, and number formatting			C	Options		
See also								
Location								

In the Language Options window select Add an input method.

Language options			
) 🔄 👻 ↑ 😤 > Control Panel → All Control Panel Items → Language → Language options	~ ¢	Search Control Panel	Q
English (United States)			
Windows display language			
Enabled			
local analysis			
US Preview I Rem	ve		
Add an input method			
Handwriting			
Write characters in freehand			
Write each character separately			
Personalize handwriting recognition			
Save Cance			

Scroll down to the **United States-International Touch keyboard layout.** Select it and then select **Add.** *In most cases, this layout should be the 9th option in the list.*

₹ *		Input method				- ×	
(→ ↑ ♀ + Control Panel → All Control Pane	anel Items 🔸 Language	▹ Language options Input method		~ ¢	Search input methods	Q	
Add an i	Add an input method						
DV	ORAK L United	States-Dvorak for left hand	Preview	^			
DV	ORAK R United	States-Dvorak for right hand	Preview				
Q	WERTY United Touch	States-International keyboard layout	Preview				
Q	WERTY US Touch	keyboard layout	Preview				
Q	WERTY US Eng Touch	lish Table for IBM Arabic 238_L keyboard layout	Preview				
Q	WERTZ Albani Touch	an keyboard layout	Preview	•			
			Add Cancel				

Now back on the Language Options window, select Save.

×*	Language options		-	• U ×
📀 ∋ 👻 ↑ 😤 → Control Panel →	All Control Panel Items Language Language options	v 0	Search Control Panel	Q
	English (United States)			
	Windows display language			
	Enabled			
	Input method			
	US	Preview Remove		
	United States-International	Preview Remove		
	Add an input method			
	Handwriting			
	Write characters in freehand			
	○ Write each character separately			
	Personalize handwriting recognition			
		Save Cancel		

Exit the *Language* window.

\$ ≉		Language		- • ×					
🔄 🌛 👻 🕈 💱 > Control Pa	nel > All Control Panel Ite	ms > Language v 0	, Search Control Pa	nel					
Control Panel Home	Change your langu	hange your language preferences							
Advanced settings Change date, time, or number formats	Add languages you want	Add languages you want to use to this list. The language at the top of your list is your primary language (the one you want to see and use most often). Add a language Remove Move up Move down							
	English (United States)	Windows display language: Enabled Keyboard layout: US, United States-International Date, time, and number formatting		Options					
See also									
Fonts									
Locuton									

Language selection options will now be available on the user login screen.

English Español	
Not Registered? REGISTER HERE	
User Name	
Password	
LOGIN	

Instructions for Uninstalling the LiveArc Software from a PC

The Miller LiveArc software does not have an automated Uninstall feature. It must be uninstalled manually by following these steps. Consult with your IT department for any needed assistance.

- 1) Open Windows File Explorer and navigate to the C: drive. Delete the folder called "Miller LiveArc".
- 2) Navigate to C:\Users\xxxxx\AppData\Local, where the "xxxxxx" is your PC username. (*Note: the AppData folder may not be visible, so you may have to enter it directly into the folder address bar.*) Delete the folder called "Miller.LiveArc".