

# Onsite Service Facility

Miller service partners must maintain a service shop that meets the required standards, ensuring operational efficiency and customer convenience.

Standards	Description
Required	
Location	Properly zoned in accordance with local laws
	Insured and bonded
Space and Layout	Adequate floor space, work area and lightings for efficient workflow
	Storage for grinder, vise and other common hand tools
Electrical Capacity	Electrical source for single and three phase power
Internet & Communication	Online capability to access technical, training and account information
	Online capability to access warranty portal and order parts
	Set up to accept major credit card payments from customer
Installations	Compressed air
	Hoist or other loading and unloading lifts
Recommended	
	Clear signage and posted address including hours of operation
	Convenient entry and exit drop-offs during business hours
	Dedicated business phone number
	Digital footprint for customers to find location online including hours of operation
	Secure location to protect tools, inventories and equipment